

OFFICE OF DODGE COUNTY SHERIFF

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FOR IMMEDIATE RELEASE

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National Telecommunicator Week

April 13-19 is National Public Safety Telecommunicators Week. The Dodge County Sheriff's Office would like to take this time to recognize the dedicated employees of the Dodge County Central Communications Center.

The Dodge County Central Communications Center is a 24-hour/365-day-a-year operation, and is the only Public Safety Answering Point (PSAP) for answering 9-1-1 calls originating in Dodge County, both landline and cellular.

Communications Officers receive, assess, prioritize and classify calls for service on a variety of emergency and non-emergency lines, from a combined population of approximately 88,875 Dodge County residents. In addition to the 23 police departments, Communications Officers provide dispatch services and call-out support to over 50 fire, EMS, and first responder units.

The Communication Officers are required to dispatch calls for service to emergency responders, process computer inquiries while accurately tracking all of the activities of the officers, fire departments and emergency medical services. These tasks being completed while also monitoring the radio frequencies of the various police, fire, EMS, state and the interoperability channels (radio communication with other public safety entities).

Dispatchers receive a variety of calls, ranging from complex fire calls, medical emergencies, ice rescues, severe weather events, death investigations, stolen property investigations and serious traffic crashes while performing their other duties.

Your Dodge County Communications Officers are truly your first-first responders to all emergencies. This past year the entire center was recognized by the Dodge County Executive Law Enforcement Association by being presented the President's Award. This is truly a testament of the hard work, professionalism and dedication of the men and women who work in the Dodge County Sheriff's Office Communication Center.

Next week is a National celebration of the work of the Communications Officers, a celebration that the Dodge County Sheriff is proud to be a part of! Sheriff Ninmann states "Often the Communications Officer's do not receive the recognition they truly deserve. They are the ones with the calm voice at the other end of the line, serving a vital role in ensuring the safety of our community and emergency responders".

For additional information please contact Sheriff Patricia Ninmann.

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