## OFFICE OF DODGE COUNTY SHERIFF

PATRICIA M. NINMANN Sheriff



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FOR IMMEDIATE RELEASE Sheriff Patricia Ninmann 920-386-3992 **April 17, 2014** 

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## Dodge County Sheriff's Office Presents Annual Report and demonstrates New World to County Board

On Tuesday, April 15, Sheriff Patricia Ninmann presented the 2013 Annual Report to the Dodge County Board of Supervisors.

Sheriff Ninmann stated "The 2013 Annual Report is dedicated to the employees of the Sheriff's Office. The report highlights the achievements of the employees as well as the accomplishments that were made in 2013. There were numerous changes in 2013 to include the implementation of the new records management system. The staff at the Sheriff's Office should be commended for the excellent work that was done with the configuration of the new system, continued ongoing training, and the professionalism and patience that they demonstrated these past few months."

The Sheriff's Office began researching a new records management system in January of 2012. A team consisting of members from Corrections, Communications, Patrol, Criminal Investigations, Administration, Support, Information Technology and Land Information was created to review various software vendors, complete site visits, and consult with other users of the proposed software systems. In July of 2012 the team reviewed each of the systems, and rated each system. The final recommendation of New World was then made to Chief Deputy Lauersdorf and Sheriff Nehls for the final approval. The recommendation was then presented to the County Board.

On September 23, 2013 the New World system went "live". The system has the ability to be configured by our staff. We continue to make improvements, and streamline the system to meet the needs of the Sheriff's Office and other users.

Project Manager Lt. Aaron Ellis states, "The system has come a long way from the go live date. One of the many changes that have been implemented has been the addressing and the additional ways that the patrol deputies can view the location of calls. The deputies now have a map which not only provides them the full address, but also cross roads and other identifiers to assist them locating the call for service." Ellis also goes on to state that they are still working on implementing other changes in the software system that will make it more efficient for the user as well as allow the Sheriff's Office to refine their operating procedures.

The Sheriff's Office provided a hands-on demonstration of the software to the County Board Supervisors. Lt. Ellis presented the computer aided dispatch application, Captain Trace Frost demonstrated the mobile data application, Jail Administrator Rodney Kreitzman provided information on the jail management software, and Lt. Brian Drumm gave details on how the detective division utilizes the software. By providing the demonstration it allowed the County Board to see the hard work that the employees of the Sheriff's Office have put into the configuration of the software system, and continued efforts are being made to fully utilize the system.

For additional information please contact Sheriff Patricia Ninmann.

## Here is a recent press release regarding success of New World system in N.D.:

Agency cooperation and New World Systems' software help Sheriff quickly nab bank robber across state lines

Troy, Mich. (April 14, 2014) — Minutes after the Cornerstone Bank in Fargo, N.D. was robbed, the Red River Regional Dispatch Center (RRRDC) and their five consolidated public safety agencies leveraged a shared radio system and New World Systems' multi-jurisdictional Aegis™ Public Safety Software to capture the suspect as he fled across state lines to Clay County, Minn.

When RRRDC received the 9-1-1 call reporting the incident, dispatchers immediately sent an alert over the radio and through New World's Computer Aided Dispatch (CAD) software to all of the law enforcement agencies' mobile units.

"One of our savvy dispatchers recognized the description of the suspect's vehicle as one that had been stolen the previous day and she was able to get that information out through New World's software to everyone in our consortium," said Byron Sieber, Director of RRRDC. "Almost immediately, that vehicle was spotted across the river in Minnesota."

After a brief chase, the suspect left the vehicle on foot. Listening to this activity on the radio, Sheriff Bill Bergquist was able to track the suspect down and take him into custody. Thanks to multiple agencies cooperating and the ability to seamlessly share information between agencies, the suspect was found and apprehended several minutes after the incident.

"Safety risks to officers and the public are minimized when agencies can share information this quickly," said Sieber. "Years ago when it was common for agencies to be on different systems, you'd have to make separate calls to alert each agency to what's going on. Today, with New World's software and a shared radio, everyone is informed of all of the details right away."

The RRRDC is the nation's first regional dispatch center to cross state lines. The consortium's public safety agencies serve a population of more than 215,000 residents from Fargo, West Fargo and Cass County, N.D., and Moorhead and Clay County, Minn. Since 2009, the RRRDC has been using New World's Aegis CAD, Records Management, Mobile Computing, Field-Based Reporting, Corrections Management and Justice Information Sharing software to protect and serve the community.