Welcome to the Dodge County Human Services & Health Department's (HSHD) Transportation Program – Volunteer & Staff Drivers providing safe, enjoyable rides for Dodge County residents. The Transportation Program, staff, and volunteers have a responsibility to provide safe rides, make sure the person is on time for their appointment, plus be respectful and courteous to the rider receiving the service. The rider phones the transportation office to request a ride and every effort is made to meet requests. Wheelchair accessible vans and volunteer drivers using their own vehicles are scheduled to transport riders.

The Transportation Program is a service provided by the Human Services and Health Department. The Transportation Program provides rides to appointments to eligible individuals within and outside of Dodge county provided drivers may begin or end their day during the hours of operation. The Transportation Program operates Monday through Friday each week, from 8:00 a.m. through 4:30 p.m. with the exception of the following holidays: New Year's Day, Spring Holiday, Memorial Day, 4th of July, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas and New Year's Eve.

Rider Qualifications

In order to be eligible for transportation services, you must not be eligible for non-emergency medical rides through LogistiCare and you must meet <u>one</u> of the following qualifications:

1. A resident of Dodge County **<u>without</u>** other means of transportation.
2. A person receiving services from Dodge County Human Services & Health Department.
3. A resident of Dodge County, not otherwise qualified as defined above, who has an approved prior authorization for rides from a public agency, private agency or nursing home.

How to request a ride:

Call the transportation office during the hours of operation:
8:00 a.m. to 4:30 p.m.
Monday through Friday
(920) 386-3832 or (800) 924-6407
If possible, we would like three (3) or more business days advance notice.

Please provide the following information with each ride request:

* Your name, address, phone number
* Your date of birth
* Date of appointment
* Destination address and phone number
* Length of appointment
* Is a return trip needed

To meet the demand for transportation services, the Department has established the following priority system based on the State requirements. Priority for transportation is given in the following numbered order:

First Priority Group – Elderly (65 & over) and People with disabilities:

1. Medical Activities
2. Nutritional Activities
3. Work Related Activities
4. Education/Training Activities
5. Shopping/Personal Business/Legal

Second Priority Group – Human Services and Health Department clients:

6. Medical Activities
7. Nutritional Activities
8. Child Welfare Court Ordered Rides
9. Work Related Activities
10. Education/Training Activities
11. Shopping/Personal Business/Legal

Third Priority Group – General Public

12. Medical Activities
13. With Supervisory Approval, Social Rides for:
    Elderly, People with Disabilities, Human Services and Health Department clients, and General Public

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All riders are encouraged to make a voluntary donation towards the cost of the trip. No one will be denied a ride if they are unable to make a donation. The suggested donation is based on round trip miles from pick up to destination. Your donations to the Transportation Program help to keep it operating!

	Suggested donation	
Mileage	Driver Escort	Wheelchair Van
10 miles or less	4.00	8.10
11 to 19	12.00	24.30
20 to 29	20.00	40.50
30 to 39	28.00	56.70
40 to 49	36.00	72.90
50 to 59	44.00	89.10
60 to 69	52.00	105.30
70 to 79	60.00	121.50
80 to 89	68.00	137.70
90 to 99	76.00	153.90
100 to 149	100.00	202.50
150 to 199	140.00	283.50
200 to 249	180.00	364.50
250 to 299	220.00	445.50

IMPORTANT WEATHER RELATED NOTE:

The Transportation Program is **CANCELLED** when weather conditions make traveling hazardous. Local radio and television stations announce such closings. Radio stations that announce weather closings are 1430 AM WBEV, 95.3 FM WXRO, 1170 AM WMRH, 1540 AM WTKM and 104.9 FM WTKM. Television stations that announce closings are WISC – TV 3, TMJ4, FOX6 and WISN 12. Please watch and listen to local TV and radio stations during inclement weather to see if transportation is closed. If you are not sure if rides for Dodge County Transportation are cancelled, please call the transportation office.

Dodge County Transportation Office
127 East Oak Street, 2nd Floor
Juneau, WI 53039
Phone: 920-386-3832
or
800-924-6407

Human Services and Health Department

Transportation Program

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